

# Marin County Sheriff's Office

## Day One

### Welcome and Introduction to Crisis Intervention

- Purpose and learning objectives
  - Mental Illness through the ages

## **Neurobiology of Mental Illness:**

- Basic overview of brain and nervous system
  - > Cell Communication
    - Neurotransmitters
      - Types and effects
      - Electrical impulses
- Mental Illness
  - > Facts, Myths and Overview
  - Defining mental illness
  - Major symptoms
- Chemical Imbalance
  - Perception and Reality
- Effects of medications
- ❖ Video of "Lionel" football player with Schizophrenia-

## ♦ (Source of video- POST)

## Schizophrenia:

- Course of illness
- Epidemiology
  - > Who gets schizophrenia and why
- Types
  - > Paranoid Type
  - Disorganized Type
  - Catatonic Type
  - Undifferentiated Type
  - Residual Type
- Symptoms
  - > Thought content
  - > Thought structure
  - > Hallucinations
- Treatment
  - > Therapy
  - Medications
    - Side effects and benefits

## **Major Depression:**

- Course of illness
- Epidemiology
  - > Who gets the illness and why
- Types
  - > Major Depressive Episode
  - > Dysthymic Episode
- Symptoms
  - > Thought content and structure
  - ➤ Mood
- Treatment
  - > Therapy
  - Medications
    - Side effects and benefits

### **Bi-Polar Disorder**

- Course of illness
- Epidemiology
  - Who gets the illness and why
- Types
  - > Depressive
  - Manic
- Symptoms
  - > Thought content
  - > Thought structure
  - Hallucinations
  - ➤ Mood
- Treatment
  - > Therapy
  - Medications
    - Side effects and benefits

## **Suicide by Cop**

- Definition
- Incident Terminology
  - Suicide by Proxy
  - Precipitator or Decedent
  - Officer-involved
- Incident Characteristics
  - > Evidence of suicidal intent
  - > Evidence that "offenders" wanted officers to kill them
  - Possession of lethal weapon or behavior consistent with being armed
  - Intentional behavior which provoked officers to employ deadly force
- Decedent Demographics
- Psychodynamics of the Incidents
  - ➤ Lack of Prior Suicidal Intent and Plan
  - Presence of Prior Suicidal Intent without Imminent Plan
  - > Presence of Prior Suicidal Intent with SBC Plan

- Effect on Involved Parties
- The Psychological Autopsy
  - Referral questions
  - > Records reviewed
- Sources of information
- Prevention
  - > Apply common sense
  - Substance abuse
  - > Typology dependent considerations
  - Be aware of the development of alternative plans
  - Case identification and case management

### Medications:

- Categories
  - Thought controlling medications
    - Hallucinations
  - Mood controlling medication
    - Anxiety
    - Depression
    - Mania
- Identification
  - Recognizing medications
  - Pocket card
- Use and Effects
  - Overview of major categories of medications
    - Anti- anxiety
    - Anti-depressants
    - Anti-obsessional
    - Anti-psychotics
  - Side Effects

### **Panel Presentation:**

A presentation by a group of mentally ill clients discussing the effects of mental illness on his/her lives

## Day Two

Community Mental Health- Presented by Director of Marin Community Mental Health

- Overview of Community Mental Health
  - > Services available
  - Departments
  - > Eligibility requirements
- How to get people enrolled
  - > Who to contact
- Funding and payment sources

## **Investigations**

- Roles and Responsibilities of Public Guardians Office
- Procedures
- Collaboration with Law Enforcement

Legal Issues: Presentation by Marin County Public defender's Office

- Conservatorship
  - Authority
    - Types
      - Probation
      - Person vs. Estate
    - Letters of Conservatorship
- Levels of Care
  - Acute
  - State Hospital
  - Board and Care Independent living

## **Personality Disorders:**

- Course of illness
- Epidemiology
  - > Who gets the illness and why
- Types
  - ➤ Three Clusters of Personality Types

- Symptoms
  - > Thought content and structure
  - ➤ Mood
  - Presentation to officers
- Treatment
  - > Therapy
  - Medications
    - Side effects and benefits

### **Youth and Mental Health**

- Overview of Community Mental Health Child Team
  - > Services available
  - > Eligibility requirements
- How to get people enrolled
  - > Who to contact

Conversation with Unit B - A discussion with the director of the Marin County Crisis Unit

- Procedural overview
- People to contact
- Complaints

## Alzheimer's and Age Related Dementia

- ❖ Alzheimer's
  - Definition
  - Warning signs
  - Risk factors
  - Facts about Alzheimer's
    - Disease progression
  - Understanding Alzheimer's
  - > Treatment options
- Dementia
  - > Types
  - > Reversible vs. irreversible
  - Warning signs
  - Risk factors
  - Treatment options

## **Developmental Disabilities:**

- Definition and causes of DD
- Mental retardation vs. mental illness
- Law enforcement response
- Epilepsy
  - Cause and Nature
- Cerebral Palsy
  - Cause and Nature
- Autism
  - Cause and Nature

## **Presentation by Family Members**

- Stories told by parents about their mentally ill children and their involvement with the criminal justice system
- Questions and answer session

### Day 3

## Managing your 5150 Welfare and Institute Code cases:

- ❖ What is it?
- Identifying resources
- Building your cases
- Building relationships
  - Identify partners
- Criminal Justice vs. Mental health System
  - > 5150 Welfare and Institute code vs. arrest
  - Probation vs. conservatorship
- Components of an action plan
  - Meet The Individual Needs Of The Client.
  - Action Plans Items Can Be Accomplished.
  - > Action Plans Represent A Change From Previous System Responses.
  - Action Plans Are Assertive

### **Site Visits**

- Visits by students to various community programs and services. Students report back to the class and provide a short presentation on the different sites visited and services offered.
- Sites Visited
  - Linda Reed
    - Day service center
  - > Ritter center
    - Homeless services shower, mail, medical clinic, clothing
  - Voyager
    - Housing program for the mentally ill
  - St Vincent's
    - Food, counseling and financial assistance
  - New Beginnings
    - House, food, counseling and financial assistance
  - Enterprise Resource Center
    - Drop in program for counseling services

#### Substance Use-

- Dual Diagnosis- Mentally ill who abuse substances
  - > Symptoms
  - > Treatment
  - > Services available

#### **Suicide Evaluations**

- Assessment
  - About suicide
- Common factors
  - Empirical risk factors
- Direct cues
  - Current suicide ideation
  - Current or recent suicide threats
  - Current planning/preparation
  - Para suicidal behavior
- Indirect Cues
  - Person falls into high risk population
  - Indirect references to own death
  - Recent disruption or loss of interpersonal relationships, negative environmental changes
  - Recent medical care
  - Current hopelessness/anger or both
- Negotiating with a suicidal subject
  - ➤ Define the problem get "concrete"
  - Ensure safety
  - > Provide Support You are on their side
  - > Examine alternatives
  - Find other support sources friends, family, co-workers, clergy, etc.
  - Focus on Officer's coping mechanisms
  - Make a Safety Plan
  - Obtain Commitment

### **Crisis Negotiation:**

- Introduction
- Objectives
  - Protection of hostages, police and criminals
  - Release of hostage and arrest of suspect
- Courses of Action
  - Assault
  - Negotiate
- Types of negotiated incidents
  - Professional criminal

- Mentally ill person
- Domestic
- > Terrorist groups
- Barricaded and suicidal
- Procedures for handling an incident
  - > Develop and implement plan
- Negotiation tips
  - Arrival
  - > Team structure
- Negotiating styles
  - ➢ Soft
  - > Hard
  - > Principled
- Stockholm Syndrome

### **Case Management Services**

- Overview of Case Management
  - Duties of a Case Manager
  - > Services available
  - Eligibility requirements
- How to get people enrolled- Who to contact

### **Discussion Panel with Current Crisis Intervention Team Officers (CIT)**

- CIT Roles
  - > Use within your jurisdictions
  - Providing training
  - Networking with surrounding law enforcement agencies and other county agencies
- How is it working/Case management
- What new CIT officers can expect
  - Additional calls from the community
  - Expertise requested by other officers, clients and families
  - Referral to outside resources
- County Policy
  - Signed MOU by all Marin police chiefs in regards to providing mutual assistance to other agencies.

### **Day 4:**

## Officer Safety / Non Violent Interventions

- Tactical considerations before arrival
  - Location
  - Weapons
  - Distance
- Rapid assessment techniques
  - Non-compliance
  - Red flags
- Tactical considerations upon arrival and during contact
  - Distance
  - Command structure
  - Responsibilities
- General and specific verbal strategies
  - Hallucinations
  - Paranoia
  - Overcoming resistance to accept help
- Review of videos and class discussion on tactics used or not used
  - Videos from two scenarios- ("Norman" Videos from POST)

## Writing better 5150's Welfare and Institute Code

- Changes in California Law
  - > 5150.05
- Changes in Law Enforcement's Role
  - Identifying probable cause
  - Emergency Aid vs. Exigency
  - Community Caretaking
- ❖ Building a 5150 case
  - > Tools available to utilize
  - Investigation
  - Utilization of witness statements
  - Cameras / recordings
- ❖ Video examples class discussion- (5150 Lady in Park and 5150 Man on Street- Both videos from POST)

## **Post-Traumatic Stress Disorder (PTSD)**

- What is PTSD
- Common Symptoms
  - > Three major symptom clusters
    - Re-experiencing
    - Avoiding
    - Arousal
- Treatment
  - > Therapy
  - Medications
  - Staying connected
- Videos used
  - > HBO Special War Torn
    - Introduction- civil war
    - OIF effect on soldier and family

### **Police Stress**

- What makes an incident critical?
  - Perceived threat / trauma
  - Your body's reaction
  - > The meaning you attribute to an event
  - > What else is happening in your life
- Types of critical incidents
  - Listing of typical stressful events
- Your body's response to stress
  - Autonomic Nervous System
  - Normal physical and psychological responses
- Coping mechanisms
  - Maladaptive
    - Hyper-Activity
    - Counter Phobic Behavior
    - Impulsive and Reckless Behavior w/o Thought
  - Appropriate
    - Exercise
    - Counseling
    - Peer Support
    - Medication
    - Family / Spiritual contact

## **Discussion and Graduation**

- Final Questions
- Evaluations
- Certificates and CIT Pins