

## Marin County Sheriff's Office Crisis Intervention (4-hrs) POST Outline

- I. Introduction to course
  - A. Objectives
    - 1. Increase ability of officer to recognize an individual with mental Illness, developmental disability, and substance use disorder
    - 2. Increase empathy of officers for the individual with mental illness
    - 3. Provide additional techniques for de-escalating a tense situation (e.g., non-physical interventions) and increase proficiency in non-violent crisis intervention techniques.
    - 4. Increase basic knowledge and understanding of various presentations of mental illness, developmental disabilities (including Autism and intellectual disability), Down syndrome, traumatic brain injury, PTSD, Dementia, and substance use disorder
    - 5. Increase knowledge of available community resources for individuals and families who have experiences with persons who have mental illness and developmental disability
- II. Mental Health Disorders and Substance Abuse
  - A Definitions
  - B. Causes
  - C. Prevalence
  - D. Symptoms
    - 1. Delusions
    - 2. Hallucinations
    - 3. Disorganized Speech
  - E. Schizophrenia
    - 1. Epidemiology
    - 2. Treatment
    - 3. Medications

- a- Facilitate hearing voices exercise with class
- F. Mood Disorders
  - 1. Major depression
  - 2. Medications and treatment
  - 3. Suicidality
  - 4. Medications
- G. Bipolar Disorder
  - 1. Manic episode characteristics
  - 2. Epidemiology
  - 3. Treatment
  - 4. Medications
  - H. Down syndrome
    - 1. Causes
    - 2. Law Enforcement Response
  - I. Traumatic Brain Injury (TBI)
    - 1. Causes
    - 2. Law Enforcement Response
  - J. Dementia
    - 1. Causes
    - 2. Law Enforcement Response
  - K. Substance Abuse
    - 1. Definitions
    - 2. Treatment
    - 3. Family perspective
    - 4. Law Enforcement Response
  - L. Cultural Considerations
    - 1. Values
    - 2. Acceptance of mental illness
    - 3. Spiritual Beliefs
  - M. Stigma Reduction-
    - 1. Mental Illness is a MEDICAL condition
    - 2. Mental Illness is a common condition
    - 3. Mental Illness happens in many families
    - 4. Behavior is not volitional
    - 5. Video on family perspective

- III. Developmental Disabilities
  - A. Definition of terms
    - 1. Appearance
    - 2. Communication
    - 3. Behavior
    - 4. Response
  - B. Intellectual Disabilities
  - C. Contrasts DD system with that of mental illness (MI) system-of-care
  - D. Causes
  - E. Contrast intellectual disability with mental illness
  - F. Autism
  - G. Resources Available to families and LE- Golden Gate Regional Center (GGRC)
  - H. Family perspective
  - I. Law Enforcement response and strategies to work with DD
    - 1. Speak slow and clear
    - 2. Slow down situation, take your time
    - 3. Use simple language, no compound questions
    - 4. Use concrete terms and ideas
    - 5. Rule of 5- 5 letters per word, 5 words per sentence.
  - IV. Writing Better 5150s
    - A. The Lanterman-Petris-Short ACT (LPS) of 1969
    - B. Criteria for 72-hour hold
      - 1. Danger to self
      - 2. Danger to others
      - 3. Gravely disability
    - C. Field Assessment for the peace officer
    - D. Proper Documentation on the 5150 form
    - E. Discuss ramifications of 5150.5 W & I
  - V. Resources in Marin County-
    - A. NAMI
      - 1. Services provide
    - B. STAR (Support and Treatment After Release) and STAR Court
      - 1. Eligibility and case management
    - C. Mobile Crisis and Crisis continuum
      - 1. Referral process
      - 2. Services provide
    - D. Liaison with county mental health
      - 1. Point of contacts
    - E. FMDT (Forensic Multi-Disciplinary Team)

- 1. Referral process
- VI. Officer Safety and De-escalation Tactics
  - A. Considerations before arrival
    - 1. Weapons
    - 2. Location
    - 3. Distance

## B. Tactical considerations upon arrival and during contact

- 1. Distance
- 2. Slow it down
- 3. De-Escalation techniques
- 4. Alternative uses of force
- 5. Officer Responsibilities- Primary/Back up
- C. General and specific verbal strategies
  - 1. Hallucinations
  - 2. Paranoia
  - 3. Resistance to help
- D. Facilitate Discussion from Scenario
  - 1. POST Mental Health Update Video
  - 2. Compare and contrast officers tactics and response

## VII. PTSD

- A. Characteristics
- B. Symptoms
- C. Law Enforcement Stress
- D. Treatment
- E. Health Promotion