

MARIN COUNTY SHERIFF'S OFFICE

1600 Los Gamos Drive, Suite 200, San Rafael, CA 94903

AREA CODE 415

July 3rd, 2024

24-HOUR NUMBER

479-2311

473-4126

473-7250

FAX

Supervisor Dennis Rodoni, Board President Marin County Board of Supervisors 3501 Civic Center Blvd, Room 329 San Rafael, CA 94903

ADMINISTRATION

Reference: Report of Citizens Complaints Received by the Sheriff's Office - April 1, 2024 through June 30, 2024

CIVIL 473-7282

Dear Supervisor Rodoni,

COMMUNICATION SERVICES

479-5324

Because of the interest expressed by the Board with respect to the procedure my office follows when receiving and investigating citizens' complaints of officer misconduct, I've instructed my staff to provide you and the other members of the Board with a regular quarterly report detailing the number, type, and outcome of all the formal citizen's complaints we've received during that timeframe.

CORONER 473-6043 **COURTS**

473-7393

The following terms seen below are defined in Sheriff's Office policy 1009 as follows:

EMERGENCY SERVICES

473-6584

Unfounded - When the investigation discloses that the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded (Penal Code § 832.8). A frivolous complaint is one that is totally and completely without merit and for the sole purpose of harassing department personnel (Code of Civil Procedures § 128.6(b) SPECIAL INVESTIGATIONS (2).

Investigations 473-7265

JAIL

473-6655

UNIT 884-4878

Exonerated - When the investigation discloses that the alleged act occurred, but that the act was justified, lawful, and/or proper.

PATROL

Not sustained - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the member.

473-7233 RECORDS

Sustained - A final determination by an investigating agency, commission, board, hearing officer, or arbitrator, as applicable, following an investigation and opportunity for an administrative

473-7284

WARRANTS 473-7297 appeal pursuant to Government Code § 3304 and Government Code § 3304.5 that the actions of a sworn member were found to violate law or department policy (Penal Code § 832.8).

Referred Disposition – The complaint was appropriately investigated and resolved through other procedures and/or processes (i.e., the complaint was addressed through inmate grievance procedure).

Below is the statistical report listing complaints received from April 1, 2024 through June 30, 2024. I've asked my staff to include a brief synopsis of each complaint received to provide you and your colleagues with some additional detail and insight.

Number of complaints alleging rudeness or deportment:	1
Unfounded:	0
Exonerated:	1
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

1. One complaint regarding how a Deputy handled a call for service; after the citizen viewed the body worn camera video, they requested to withdraw their complaint.

Number of complaints alleging excessive force:	0
Unfounded:	0
Exonerated:	O
Not Sustained:	0
Sustained:	Ο
Referred Disposition:	O
Still Pending Investigation:	0

Number of complaints alleging general policy violations:	2
Unfounded:	2
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

- One complaint regarding an incident in the Jail in 2023 involving a former employee; the citizen refused to participate in the complaint process after making the initial complaint via email
- 2. One complaint forwarded from the San Francisco Department of Police Accountability was determined to involve another agency.

Number of Total Complaints from Previous Quarter:	3
Unfounded:	2
Exonerated:	1
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

Please be assured that regardless of the nature or outcome of the complaints received, my staff and I continue to use the information we gather as a result of these citizens' complaints to help identify any developing trends and to provide on-going training opportunities for our deputies.

I'm hopeful this data continues to prove useful to you and your colleagues. Should you have any other questions or require additional information, please don't hesitate to call me.

Yours truly,

JAMIE SCARDINA SHERIFF – CORONER

cc Supervisor Eric Lucan
Supervisor Katie Rice
Supervisor Mary Sackett
Supervisor Stephanie Moulton-Peters
County Executive Derek Johnson