



MARIN COUNTY SHERIFF'S OFFICE

1600 Los Gamos Drive, Suite 200, San Rafael, CA 94903

JAMIE SCARDINA

Sheriff - Coroner

SYLVIA MOIR

Undersheriff

October 6, 2025

AREA CODE 415

24-HOUR NUMBER
479-2311

FAX
473-4126

ADMINISTRATION
473-7250

CIVIL
473-7282

COMMUNICATION
SERVICES
479-5324

CORONER
473-6043

COURTS
473-7393

EMERGENCY
SERVICES
473-6584

INVESTIGATIONS
473-7265

JAIL
473-6655

SPECIAL INVESTIGATIONS
UNIT
884-4878

PATROL
473-7233

RECORDS
473-7284

WARRANTS
473-7297

Supervisor Mary Sackett, Board President
Marin County Board of Supervisors
3501 Civic Center Blvd, Room 329
San Rafael, CA 94903

Reference: Report of Citizens Complaints Received by the Sheriff's
Office – July 1, 2025, through September 30, 2025

Dear Supervisor Sackett,

Because of the interest expressed by the Board with respect to the procedure my office follows when receiving and investigating citizens' complaints of officer misconduct, I've instructed my staff to provide you and the other members of the Board with a regular quarterly report detailing the number, type, and outcome of all the formal citizen's complaints we've received during that timeframe.

The following terms seen below are defined in the Marin County Sheriff's Office (MCSO) policy 1009 as follows:

Unfounded - When the investigation discloses that the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded (Penal Code § 832.8). A frivolous complaint is one that is totally and completely without merit and for the sole purpose of harassing department personnel (Code of Civil Procedures § 128.6(b) (2)).

Exonerated - When the investigation discloses that the alleged act occurred, but that the act was justified, lawful, and/or proper.

Not sustained - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the member.

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Sustained - A final determination by an investigating agency, commission, board, hearing officer, or arbitrator, as applicable, following an investigation and opportunity for an administrative appeal pursuant to Government Code § 3304 and Government Code § 3304.5 that the actions of a sworn member were found to violate law or department policy (Penal Code § 832.8).

Referred Disposition – The complaint was appropriately investigated and resolved through other procedures and/or processes (i.e., the complaint was addressed through incarcerated person grievance procedure).

Below is the statistical report listing complaints received from July 1, 2025, through September 30, 2025. I've asked my staff to include a brief synopsis of each complaint received to provide you and your colleagues with some additional detail and insight.

<u>Number of complaints alleging rudeness or deportment:</u>	3
Unfounded:	0
Exonerated:	1
Not Sustained:	1
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	1

1. A complaint was filed that a member displayed a lack of professionalism during an interaction. The reporting party included only an email address and did not reply to multiple follow-up messages sent to determine the merits of the claim and to provide enough information to identify the incident.
2. A complaint was submitted by someone who was detained for reports of looking into mailboxes. The complainant was unhappy with the initial caller and the deputy response. An investigation into the incident showed lawful and proper conduct by the deputy.
3. A driver reported deputies did not identify themselves by name and badge number and also requested identifying information from vehicle passengers. Attempts to contact the complainant have gone unanswered and the investigation remains open.

Number of complaints alleging excessive force: **1**

Unfounded:	0
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	1

1. An individual completed a complaint form relating to a Use of Force incident that occurred in 2021. The incident was investigated, and initially determined excessive force was not used in overcoming the resistance in the incident. The investigation is ongoing.

Number of complaints alleging general policy violations: **2**

Unfounded:	0
Exonerated:	1
Not Sustained:	1
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

1. A complainant opined there was a pattern over time of MCSO deputies contacting him inappropriately. In reviewing the incidents, one was a consensual contact, and the other was a traffic stop for an undisputed equipment violation. No evidence was developed that the interactions unfairly targeted this individual and the incidents were separated by several months.
2. Reports of possible violations of law by a department member were asserted. Documentation from the investigating agency was reviewed and no evidence of violations was identified. The incidents were not forwarded for criminal complaint, and no enforcement action was taken or recommended by the investigating agency.

Number of Total Complaints from Previous Quarter: **3**

Unfounded:	0
Exonerated:	1
Not Sustained:	0
Sustained:	0
Referred Disposition:	2
Still Pending Investigation:	0

Please be assured that regardless of the nature or outcome of the complaints received, my staff and I continue to use the information we gather as a result of these citizens' complaints to help identify any developing trends and to provide on-going training opportunities for our deputies.

I'm hopeful this data continues to prove useful to you and your colleagues. Should you have any other questions or require additional information, please don't hesitate to call me.

Yours truly,



JAMIE SCARDINA
SHERIFF – CORONER

cc Supervisor Brian Colbert
Supervisor Eric Lucan
Supervisor Stephanie Moulton-Peters
Supervisor Dennis Rodoni
County Executive Derek Johnson