



MARIN COUNTY SHERIFF'S OFFICE

1600 Los Gamos Drive, Suite 200, San Rafael, CA 94903

JAMIE SCARDINA

Sheriff - Coroner

SYLVIA MOIR

Undersheriff

April 16, 2025

AREA CODE 415

24-HOUR NUMBER
479-2311

FAX
473-4126

ADMINISTRATION
473-7250

CIVIL
473-7282

COMMUNICATION
SERVICES
479-5324

CORONER
473-6043

COURTS
473-7393

EMERGENCY
SERVICES
473-6584

INVESTIGATIONS
473-7265

JAIL
473-6655

SPECIAL INVESTIGATIONS
UNIT

884-4878

PATROL
473-7233

RECORDS
473-7284

WARRANTS
473-7297

Supervisor Mary Sackett, Board President
Marin County Board of Supervisors
3501 Civic Center Blvd, Room 329
San Rafael, CA 94903

Reference: Report of Citizens Complaints Received by the Sheriff's
Office – January 1, 2025, through March 31, 2025

Dear Supervisor Sackett,

Because of the interest expressed by the Board with respect to the procedure my office follows when receiving and investigating citizens' complaints of officer misconduct, I've instructed my staff to provide you and the other members of the Board with a regular quarterly report detailing the number, type, and outcome of all the formal citizen's complaints we've received during that timeframe.

The following terms seen below are defined in Sheriff's Office policy 1009 as follows:

Unfounded - When the investigation discloses that the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded (Penal Code § 832.8). A frivolous complaint is one that is totally and completely without merit and for the sole purpose of harassing department personnel (Code of Civil Procedures § 128.6(b) (2).

Exonerated - When the investigation discloses that the alleged act occurred, but that the act was justified, lawful, and/or proper.

Not sustained - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the member.

Sustained - A final determination by an investigating agency, commission, board, hearing officer, or arbitrator, as applicable, following an investigation and opportunity for an administrative

"In Partnership with our Communities"

www.marinsheriff.org

appeal pursuant to Government Code § 3304 and Government Code § 3304.5 that the actions of a sworn member were found to violate law or department policy (Penal Code § 832.8).

Referred Disposition – The complaint was appropriately investigated and resolved through other procedures and/or processes (i.e., the complaint was addressed through inmate grievance procedure).

Below is the statistical report listing complaints received from January 1, 2025, through March 31, 2025. I've asked my staff to include a brief synopsis of each complaint received to provide you and your colleagues with some additional detail and insight.

<u>Number of complaints alleging rudeness or deportment:</u>	0
Unfounded:	0
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

<u>Number of complaints alleging excessive force:</u>	0
Unfounded:	0
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

<u>Number of complaints alleging general policy violations:</u>	3
Unfounded:	3
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

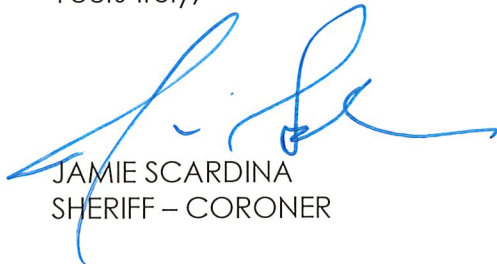
1. An attorney forwarded a government claim for damages after his client was not charged with a crime from an arrest. There was no specific allegation of wrongdoing. The attorney was given information about obtaining a crime report and provided information on the claims process.
2. A conversation with the complainant and a review of video evidence did not reveal a prolonged or illegal detention and the individual withdrew the complaint.
3. A family member of a previously incarcerated person shared about interagency communication issues & jail improvements for consideration. No policy or law violations identified.

<u>Number of Total Complaints from Previous Quarter:</u>	4
Unfounded:	2
Exonerated:	0
Not Sustained:	1
Sustained:	0
Referred Disposition:	1
Still Pending Investigation:	0

Please be assured that regardless of the nature or outcome of the complaints received, my staff and I continue to use the information we gather as a result of these citizens' complaints to help identify any developing trends and to provide on-going training opportunities for our deputies.

I'm hopeful this data continues to prove useful to you and your colleagues. Should you have any other questions or require additional information, please don't hesitate to call me.

Yours truly,



JAMIE SCARDINA
SHERIFF – CORONER

cc Supervisor Brian Colbert
Supervisor Eric Lucan
Supervisor Stephanie Moulton-Peters
Supervisor Dennis Rodoni
County Executive Derek Johnson