



MARIN COUNTY SHERIFF'S OFFICE

1600 Los Gamos Drive, Suite 200, San Rafael, CA 94903

JAMIE SCARDINA

Sheriff - Coroner

SYLVIA MOIR

Undersheriff

July 10, 2025

AREA CODE 415

24-HOUR NUMBER

479-2311

FAX

473-4126

ADMINISTRATION

473-7250

CIVIL

473-7282

COMMUNICATION

SERVICES

479-5324

CORONER

473-6043

COURTS

473-7393

EMERGENCY

SERVICES

473-6584

INVESTIGATIONS

473-7265

JAIL

473-6655

SPECIAL INVESTIGATIONS

UNIT

884-4878

PATROL

473-7233

RECORDS

473-7284

WARRANTS

473-7297

Supervisor Mary Sackett, Board President
Marin County Board of Supervisors
3501 Civic Center Blvd, Room 329
San Rafael, CA 94903

Reference: Report of Citizens Complaints Received by the Sheriff's
Office – April 1, 2025, through June 30, 2025

Dear Supervisor Sackett,

Because of the interest expressed by the Board with respect to the procedure my office follows when receiving and investigating citizens' complaints of officer misconduct, I've instructed my staff to provide you and the other members of the Board with a regular quarterly report detailing the number, type, and outcome of all the formal citizen's complaints we've received during that timeframe.

The following terms seen below are defined in the Marin County Sheriff's Office (MCSO) policy 1009 as follows:

Unfounded - When the investigation discloses that the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded (Penal Code § 832.8). A frivolous complaint is one that is totally and completely without merit and for the sole purpose of harassing department personnel (Code of Civil Procedures § 128.6(b) (2).

Exonerated - When the investigation discloses that the alleged act occurred, but that the act was justified, lawful, and/or proper.

Not sustained - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the member.

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Sustained - A final determination by an investigating agency, commission, board, hearing officer, or arbitrator, as applicable, following an investigation and opportunity for an administrative appeal pursuant to Government Code § 3304 and Government Code § 3304.5 that the actions of a sworn member were found to violate law or department policy (Penal Code § 832.8).

Referred Disposition – The complaint was appropriately investigated and resolved through other procedures and/or processes (i.e., the complaint was addressed through incarcerated person grievance procedure).

Below is the statistical report listing complaints received from April 1, 2025, through June 30, 2025. I've asked my staff to include a brief synopsis of each complaint received to provide you and your colleagues with some additional detail and insight.

<u>Number of complaints alleging rudeness or deportment:</u>	2
Unfounded:	0
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	1
Still Pending Investigation:	1

1. A complaint was filed regarding the length of time a physician hired as a contractor for MCSO's Coroner Division to complete a report. The report was later produced and the contract with the provider expired 06/30/2025. The complaint would be correctly referred to the Medical Board of California, Central Complaint Unit.
2. Seeking additional contact from the Complainant and investigation remains open.

<u>Number of complaints alleging excessive force:</u>	0
Unfounded:	0
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

<u>Number of complaints alleging general policy violations:</u>	1
Unfounded:	0
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	1
Still Pending Investigation:	0

1. A complaint from an incarcerated person was investigated by personnel from the Marin County Jail, both as a grievance and with additional follow-up. Video evidence showed no violation and other accusations lacked foundation.

<u>Number of Total Complaints from Previous Quarter:</u>	3
Unfounded:	3
Exonerated:	0
Not Sustained:	0
Sustained:	0
Referred Disposition:	0
Still Pending Investigation:	0

Please be assured that regardless of the nature or outcome of the complaints received, my staff and I continue to use the information we gather as a result of these citizens' complaints to help identify any developing trends and to provide on-going training opportunities for our deputies.

I'm hopeful this data continues to prove useful to you and your colleagues. Should you have any other questions or require additional information, please don't hesitate to call me.

Yours truly,



JAMIE SCARDINA
SHERIFF – CORONER

cc Supervisor Brian Colbert
Supervisor Eric Lucan
Supervisor Stephanie Moulton-Peters
Supervisor Dennis Rodoni
County Executive Derek Johnson