Mission / Background
An EOC is a location from which centralized emergency management can be performed during a major emergency or disaster. This EOC function facilitates a coordinated response by community, local, state, and federal agencies. The level of EOC staffing depends upon the situation but can range from 12 to 75 people.

Located in the Marin Commons, 1600 Los Gamos Drive, San Rafael, is adjacent to the Office of Emergency Services administrative area. In an emergency, the EOC will be operational within approximately two hours. The Sheriff’s Communications Center (9-1-1) is located immediately adjacent to the EOC. The EOC was moved to its current location in 2014.

EOC Facilities
- Modern earthquake resistant construction
- 9000 + square feet
- 2 backup generators-1100/1500kw
- Uninterruptible Power Supply (UPS)
- 7000 gallon potable water tank
- Kitchen / break area
- Modular status boards system + WebEOC
- Position-specific supplies
- Staff feeding supplies
- Bulk administrative supplies
- Safety / protective equipment
- Integrated Audio/Visual system
- 100 computers
- GIS map workstation and plotter

Communications Systems
- 54 telephone lines (47 Centrex, 5 SBC, 2 VoIP)
- Alert Marin Emergency Notification System
- Emergency Alert System (EAS)
- Operational Area Satellite Information System (OASIS)
- MSAT GEO Satellite Telephone
- Mobile LEO Satellite Telephones
- Cal EOC
- Government Emergency Telecommunications System (GETS)
- Emergency Digital Information Service (EDIS)
- Amateur-band radio (HF, VHF, UHF)
- CA Emergency Services Radio System (CESRS)
- Fire, Law, and EMS public safety radio systems (MERA)
- Telecommunications Device for the Deaf (TDD)
- 4 fax machines and networked broadcast fax capability
- Teleconference systems / Cable television
- Computer Aided Dispatch (CAD)