

# MARIN COUNTY SHERIFF'S DEPARTMENT CUSTODY DIVISION POLICY AND PROCEDURE MANUAL

## CHAPTER 10 - MEDICAL

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March 30, 2018

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### PROVISIONS OF HEALTH CARE

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#### POLICY

The Facility Administrator for the Marin County Jail is responsible for providing emergency and basic health care services to all inmates. These services are provided by the Department of Health Services, County of Marin. Medical, dental and mental health matters involving clinical judgements are the sole province of the jail Physician, Dentist and Psychiatrist. Security regulations applicable to facility personnel apply to health personnel. There is a physician available to treat physical disorders. The purpose of this policy is to adhere to the Standards set forth within Title 15, California Code of Regulations, Minimum Standards for Local Detention Facilities, Article 11, Section 1200, RESPONSIBILITY FOR HEALTH CARE SERVICE.

#### PROCEDURE

All inmates in the Marin County Jail will have essential medical care and other essential health care services available to them as needed and appropriate. These services are provided on-site by licensed health care personnel. Hospitalization will be provided as necessary for persons in jail.

#### EMERGENCY SERVICES

Marin County Jail does not contract with hospitals. Bills are paid as incurred. The order of inmate care is as follows:

- On-site routine medical care provided by Jail Medical Health Care Staff
- In the event of a medical emergency, Health Care Staff provide immediate aid and paramedics are called using 911
- Paramedics deliver the patient to whichever hospital is most appropriate for the patient's condition
- We are billed as customers
- County of Marin Risk Management processes the payments
- All inmate medical care (not just hospital charges) are billed to the County of Marin
- Risk Management screens all bills to confirm the individual was "in custody" at the time services were provided
- Once confirmed, the bills are reviewed. Based on the results a check is issued and sent along with the EOB to the provider from Risk Management within 5 business days
- Denial letters are sent if the patient was not in custody or it is determined that they have private medical coverage

- Separate from the bill review process is the coverage for Inmate Catastrophic Medical Costs. This is a program that protects the County from unexpected “catastrophic” losses due to:
- a) a single inmate’s medical care costs in one year and b) the combined total (aggregate) costs in any year for the jail as a whole
- Jail Medical does not have any MOU’s with any medical providers

Emergency medical care is available for all inmates, 24 hours a day, seven days a week at the following facilities:

Marin General Hospital  
 250 Bon Air Rd.  
 Greenbrae, CA 94904  
 (415) 925-7000

Novato Community Hospital  
 180 Rowland Way  
 Novato, CA 94945  
 (415) 209-1300

Kaiser – Terra Linda  
 99 Montecillo Rd.  
 San Rafael, CA 94903  
 (415) 444-2000

If an inmate is a Kaiser member, the inmate may be referred to Kaiser Hospital. Paramedic services are available.

Emergency medical services will be provided to inmates held in court holding rooms. Access to these services is obtained by activation of the Emergency Services System (6911 within the Centrex system, 911 outside the Civic Center).

**OUTPATIENT MEDICAL SERVICES AND SPECIALTY CONSULTATIONS**

Inmates will be referred for off-site medical and specialty services upon the order of the jail Physician or Dentist. Only essential health services as determined by the jail Physician or Dentist will be approved for outpatient and specialty services.

**INPATIENT SERVICES**

Hospitalization will be provided as necessary for persons in detention.

**DENTAL CARE**

Emergency and medically required dental care is available to all inmates upon request, under the direction and supervision of the Detention Dentist. Non-emergency dental care that is elective requires written approval from the Detention Dentist. (Title 15, Section 1215) Dental care is not limited to extractions and medically required dental care is defined as arising from a dental problem which interferes with the general health of the inmate or for which the inmate is referred by medical staff. Dental services required to correct years of personal dental neglect will be limited to that care which is necessary

for the immediate welfare of the inmate. The Detention Dentist is licensed in the State of California.

**Dental Clinic:**

- Dental clinic is held 24-hours every two weeks typically on Monday and Tuesday
- The Dentist is assisted by a dental assistant (32-hours) every two weeks
- Emergent dental needs may be treated at local E.R. or off-site dentist

**Dental Screening:**

- Inmates are screened at time of booking (14-day health assessment)
- Any inmate in need of dental services is referred to dentist at that time
- Inmates can also put in a sick-call request form to see the dentist in POD's
- Requests are triaged by a RN and referred to Dentist

**ELECTIVE HEALTH SERVICES**

Elective medical and dental care, are not provided for inmates except under specific circumstances and requires prior authorization by the facility physician / dentist.

**LABORATORY AND DIAGNOSTIC SERVICES**

Laboratory and diagnostic services will be provided on-site whenever possible and appropriate. Those services essential to the health of the inmate that are not available on-site shall be provided off-site by appropriate providers with the authorization of the detention physician or dentist.

Laboratory services are provided by:

Solano Public Health	Quest Diagnostic
2201 Courage Drive	711 D Street Suite #103
MS 9-200	San Rafael CA 94901-3703
Fairfield, CA 94533	Phone 1-800-952-5691
Phone 707-784-4410	

Diagnostic Services are provided by:

Community Mobile Diagnostics  
1700 150th Ave  
San Leandro CA 94578  
Phone 510-278-9030

**PRIVATE MEDICAL CARE IN THE FACILITIES**

Inmates may request that their own physician, surgeon or dentist evaluate them on-site. Marin County is not financially obligated for these services. Arrangements must be coordinated with the Health care staff and the facility administrator.

**MATERNITY SERVICES AND FAMILY PLANNING SERVICES**

Prenatal services are available through Marin Maternity Services. Family Planning services and

gynecological services are available through Marin County Women's Health Services. Inmates requesting or needing these services shall be referred by the health services staff.

**MEDICATIONS**

Medications are provided to inmates as ordered by the Detention physician, dentist, psychiatrist, other County physician, Emergency Room or private physician.

The Detention physician or County physician, psychiatrist or dentist must approve all medication orders.

**RELATED STANDARDS:**

Title 15, Article 10, Section 1200  
IMQ Standards 102, 112, 322

**DATE REVISED**

8-03-94

By order of

JAMIE SCARDINA  
BUREAU COMMANDER